



D1 SOLUTIONS

CLIENT BILL OF RIGHTS



As a D1 Client, We Value You and Are Committed to Providing the Following Rights:

- ❖ To clear, honest and responsive communications.
- ❖ To a fair price with no hidden fees.
- ❖ To free, convenient and predictable billing.
- ❖ To high quality products and services at a great value.
- ❖ To be appreciated.
- ❖ To prompt and courteous issue resolution by an actual person.
- ❖ To a dedicated representative available to you anytime.
- ❖ To be treated respectfully and honestly, always.
- ❖ To expect us to support the community we share.

We stand by these principles.

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